



GOOD PRACTICES FOR A SAFE DIGITAL BANKING EXPERIENCE

DOs



Browsers/Websites/Apps

- Use only verified and trusted browsers
- Use HTTPs secured websites for payments
- Keep payment apps updated

Money Transfers

- Transfer only to known beneficiaries
- Check payment collect request before making payments through UPI

Credit/Debit Card

- Keep an eye on card during usage
- Check SMS message after transaction to verify the amount
- Dispose receipts securely

DON'Ts



Logging in to your Accounts

- Avoid transactions through public devices
- Avoid transactions through open/free networks

Credentials

- Never share passwords, PINs, OTPs, CVV, UPI PIN etc.
- Never store credentials on phone

Credit/Debit Card

- Avoid sharing your cards and card details with others